

# Non-profit Organization transforms its Project Approval and Management Process



The Enterprise Project Management Portal is enabling the organization to become more effective and efficient.

The National Heart Foundation of Australia (NHF) is a non-profit organization with the stated mission "to improve the cardiac health of Australians". It is a charity funded almost entirely by public donations and bequests. This money is then used to provide grants to researchers and funds public education programs. This year the NHF marks its 50th anniversary as Australia's leading voice on heart health.

## Challenges Faced

The NHF actively funds various research projects. However the organization was facing a challenge with respect to successfully managing their different projects. The process of drafting and submitting new project proposals as well as getting them reviewed and approved was very tedious. There was no real time visibility into the approval status of the projects.

It was also becoming very difficult for the organization to keep a track of the status and health of the different ongoing projects. There was a need felt by NHF to automate the business process to increase organization efficiency and transparency.

## Solution

The Enterprise Project Management Portal developed by SpadeWorx enabled NHF to successfully manage their different projects. The workflow is configured as per the business requirements of the organization. The three key groups involved in the new project process are project manager, project owner and project sponsor. Any of these roles can initiate the project by filling up the proposal form.

## Overview

### Project Goals

- To increase the transparency and provide real time visibility in the project approval process
- To enable easy tracking and management of the different ongoing projects
- To increase organization efficiency by automating the business process

### Solution

SpadeWorx developed a rich and user friendly Enterprise Project Management portal that assisted NHF to meet its key goals

### Benefits

- Enabled NHF to approve higher number of relevant and deserving projects
- Better project management and higher project success rates
- Higher levels of organization transparency and efficiency



There are four key actions that can be performed by the project owner and sponsor with respect to the new project are: Approve – Reject – Request Info – On Hold. Email notifications as well as the portal data provide real time information regarding the status of the different projects. The portal also includes important information relevant to the respective projects.

Once the project is approved by the sponsor the associated project site is created. The project site acts as a dashboard for the project. The site includes all information regarding the project health, documentation, meetings and tasks involved.

## End-user satisfaction and customer delight

The solution enabled the NHF to transform its project approval and management process. The increased transparency and efficiency increased the satisfaction levels across the organization.

The client was impressed with the technology expertise and commitment demonstrated by SpadeWorx.

## Technical Highlights

The key technologies used were:

- MOSS 2007
- SharePoint designer
- Infopath forms 2007
- Visual Studio 2008

## SpadeWorx Software Services



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